

Home Care Package fees and costs



Care-managed Home Care Package

	Level 1	Level 2	Level 3	Level 4
Care management fee per week	\$32	\$54	\$127	\$187
Package management fee per week	\$24	\$45	\$104	\$153
Total fees as a package percentage	27.6%	27.7%	29.7%	28.9%

Self-managed Home Care Package

	Level 1	Level 2	Level 3	Level 4
Care management fee per week	\$5.50	\$11	\$22	\$38.50
Package management fee per week	\$24	\$45	\$104	\$153
Total fees as a package percentage	14.5%	15.7%	16.2%	16.3%

Basic daily fee

The basic daily fee is an amount that everyone can be asked to pay. This fee is set by the government at a percentage of the single basic age pension; it varies depending on your Home Care Package level. The basic daily fee changes in March and September each year in line with the age pension. **Five Good Friends does not charge this fee.**

Income tested care fee (ITF)

The income tested care fee is an extra contribution that some people pay, as determined through an income assessment. It is determined by Services Australia based on your individual income. People with income above certain thresholds will be asked to contribute extra, which Five Good Friends must collect.



Five Good Friends recommended hourly rate

Five Good Friends uses a combination of employees and verified independent contractors to deliver care and services. Five Good Friends sets a recommended hourly rate for services, however, prices may vary based on individual circumstances. The contracted prices for services delivered by Five Good Friends are discussed with you and detailed in your budget when you become a Five Good Friends Member.

Service	Recommended hourly rate	Saturday hourly rate	Sunday hourly rate	Public holiday hourly rate
Personal care	\$62	\$85	\$115	\$135
Nursing*	\$135	—	—	—
Cleaning & household tasks	\$62	\$85	\$115	\$135
Light gardening	\$62	\$85	\$115	\$135
In-home respite	\$62	\$85	\$115	\$135
Home administration	\$62	\$85	\$115	\$135
Companionship	\$62	\$85	\$115	\$135
Domestic support	\$62	\$85	\$115	\$135
Meal prep & grocery shopping	\$62	\$85	\$115	\$135
Medication management	\$62	\$85	\$115	\$135

*Does not include the cost for nursing supplies, such as bandages, dressing, continence aids.

12-hour overnight care

Overnight care is ideal for people who need the peace of mind of on-call care through the night.

\$350 per visit



24-hour care

This care option provides up to 10 hours of active support within a 24-hour period. It is particularly suitable for individuals who do not have family members nearby or who are unable to provide assistance with caregiving.

\$660 per visit



Member transport

Travel which occurs as a component of service delivery, for example transporting a Member to an appointment or community event.

99^c per km



Provider travel

Travel a Helper incurs on the way to or from delivering visits, excluding the first visit of the day. This will be charged based on the Helper hourly rate and capped at 15 min per visit.



Third-party product and services

There are many other services you can access through a Home Care Package based on your ageing-related care needs. These may be provided by one of our trusted third party partners. This can include allied health services, home maintenance, aids or equipment which may also form part of your help plan. Prices for these services may vary by provider. Five Good Friends will gain your approval for these costs and coordinate services for you.

Prices current as at 1 July 2024.

Why Five Good Friends?

More hours of care

Five Good Friends combination of lower hourly rates and industry leading fees is designed so our Members can direct more of their funding towards help in the home.

Dedicated care team

Our well-coordinated Care Team will ensure you get the best level of care. Your Care Team is made up of your care coordinator, care specialist, Helper coordinator, local community nurse, and your matched Helpers.

Helper matching

We go beyond standard skill-based matching. We match you with Helpers that have the right skills, empathy and commitment to support your personal and wellbeing goals.

Our exclusive connected care, powered by Lookout

Includes our care monitoring technology and Member app.

Our monitoring technology works in the background analysing notes and observations left by Helpers (support workers) to detect early health changes. This enables your care team to respond quickly and adjust your care as needed.

Our Member app empowers you with immediate access to information relevant to your care, like visit schedule and statements.

It keeps you and your network connected, informed, and always engaged in the care process regardless of location.

